

About Us

Who we are and what we do

Westchester has been the preferred project management, production, editorial, and digital services provider for many of the US' and UK's best-known and most prestigious educational, academic, trade, children's, and specialist publishers since 1969.

In 2014, Westchester converted to a 100% employee-owned company via a US 'Employee Stock Ownership Plan', ensuring long-term continuity of our ownership and management, whilst facilitating significant investments in our people, technology and services, worldwide.

Our UK office is in Stratford upon Avon, Warwickshire and our headquarters, editorial, and customer service functions are in Danbury, Connecticut. Our Education Division, Westchester Education Services, is based in Dayton, Ohio, and we have wholly-owned editorial and composition facilities in New Delhi and Chennai, India. We have more than 400 employees and access to hundreds of expert freelancers in both the US and UK.

Westchester's primary services: US-managed and India Direct Full Service editorial and composition, along with our composition-only production services, are structured to deliver reliable, quality, flexible, and on-time results, plus affordable scalability to meet our clients' specific needs.

Who we work with

Many of our newer clients are established publishers who outgrew their internal capacity for pre-press and production, or were exploring alternatives to expensive, fixed-cost, in-house editing, typesetting, and project management resources.

Other clients were already outsourcing these services to third-party suppliers and freelancers for parts of their list, but were experiencing quality problems and other challenges. After seeing how Westchester was able to provide an affordable, high-quality solution, they have since become loyal clients.

Still other clients tried using third-party suppliers or freelancers, but found managing these resources to be a full-time job, thereby defeating the object of outsourcing.

Experience the Difference

Specialised Capabilities

Education and ELT
Academic and scholarly
Journals and white papers
Trade and children's
4-colour cookbooks and lifestyle
eBooks and digital assets

Representative Clients

Bloomsbury
Columbia University Press
Duke University Press
Edinburgh University Press
Edward Elgar Publishing
Gill Books & Gill Education
Harvard University Press
Houghton Mifflin Harcourt
Illuminate Publishing
Legend Group
Lion Hudson
Macmillan
Mercier Press
NYU Press
Pluto Press
Schwabe Group
St Martin's Press
UCL Press
University of Buckingham Press
University of West Indies Press
WordUnited
W.W. Norton
Yale University Press

“ Bloomsbury has been using Westchester Publishing Services for Trade typesetting for over a decade—not just because the service is excellent but also because the company has been willing to invest and flex to support Bloomsbury's evolving XML-based workflows.”

—**Louise Cameron,**
Group Production Director,
Bloomsbury Publishing

Tim Davies, Managing Director, Westchester Publishing Services UK

Our Services

How can we help?

Westchester has four major service categories:

Educational Services

- Delivered by our specialist Education Division in the US
- Project pre-planning and management
- ELT programme development and adaptation
- Bilingual education and translation
- Consultancy, content development, and editorial
- Artwork, design, and composition

India Direct Full Service

- Project management by an experienced Indian project manager
- UK, US, or Indian copyediting, proofreading, and indexing
- Composition services provided by our team in India
- Digital assets including eBooks and XML

India Direct Composition

- India customer service acts as your main point of contact
- Composition services provided by our team in India
- Pre-edit Microsoft® Word styling and XML services
- eBook conversion

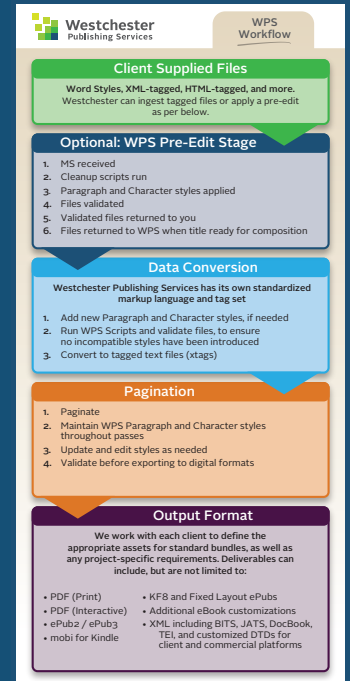
US Full Service

- Project management by an experienced US production editor
- US copyediting, proofreading and indexing
- Composition services provided by our team in India

“Lion Hudson has partnered with Westchester on a content re-purposing programme for our new Lion Scholar imprint and I have been extremely impressed by Westchester’s professionalism and high-quality services. Working with their UK, US, and India-based senior managers on the workflow at the initiation of the projects has been fluid and productive... We also use Westchester’s India-based proofreading and indexing services, which are also of a high standard.”

—Lyn Roberts, Senior Managing Editor,
Lion Hudson

Westchester’s
workflow options
ensure your titles are
completed on time
and within budget



Visit our website to download a copy of our workflow chart

Additional offerings include: LaTeX composition services, journal and white paper services, design services, and our Client Portal project management platform.

“Westchester has been our typesetting partner since the early 90’s and during that time has handled award-winning and best-selling titles like the novels of Jonathan Franzen, epub and print versions of our children’s book list like the Bad Kitty books, as well as Michael Wolff’s Fire and Fury and James Comey’s A Higher Loyalty. Westchester provides outstanding customer service, and the level of quality is predictably impressive on each project—which is why we rely on Westchester.”

—Leslie Padgett,
Macmillan SVP of Technology